



CSU The California State University

**SHILEY HAYNES INSTITUTE
FOR PALLIATIVE CARE**

FOR IMMEDIATE RELEASE 4/16/2025

CSU Shiley Haynes Institute for Palliative Care and Coalition for Compassionate Care of California Refresh Advance Care Planning Education

Sacramento, CA — In recognition of National Healthcare Decisions Day, the CSU Shiley Haynes Institute for Palliative Care and the Coalition for Compassionate Care of California are proud to announce the launch of **updated Advance Care Planning (ACP) courses**, which now feature expanded and new content and new instructional features. These changes are designed to equip healthcare professionals with the tools they need to improve end-of-life care conversations and outcomes.

The **online, self-paced courses** cover a wide range of topics and provide participants with CE or CME credit upon completion. The updated curriculum includes enhanced instruction on handling difficult conversations about serious illness and end-of-life issues, understanding legal requirements for advance directives, and integrating ACP into clinical practice.

“CCCC is delighted to continue our collaboration with the CSU Shiley Haynes Institute for Palliative Care by updating these important courses,” said Jennifer Moore Ballentine, MA, Chief Executive Officer for Coalition for Compassionate Care of California. “Especially as our population continues to age and manage multiple chronic conditions in a fragmented health system, providers must have the knowledge and skills to help patients discern, document, and communicate their wishes for treatment. These courses are a convenient, affordable, and now fully up-to-date way to grasp the essentials.”

Key updates to the courses include:

Effective Advance Care Planning Fundamentals: Addressing common critiques of ACP, clarifying the legal aspects of advance directives, and offering resources to support effective planning.

Facilitating an Advance Care Planning Conversation: Focused on navigating emotionally charged conversations, addressing family disagreements, and responding to requests to hasten death with compassion.

Billing for Advance Care Planning Conversations: Offering detailed guidance on using Medicare billing codes, understanding documentation requirements, and navigating regulatory changes.

Integrating Advance Care Planning Into Your Medical Practice: Providing tools and research to improve ACP practices and better educate staff and patients.

These courses are ideal for clinicians, healthcare leaders, and organizations looking to improve their ACP practices and provide high-quality, compassionate care to patients and families navigating serious illness and end-of-life decisions.

To learn more about the updates and to enroll, visit the [Coalition for Compassionate Care of California](#) website.

About [CSU Shiley Haynes Institute for Palliative Care](#)

The CSU Shiley Haynes Institute for Palliative Care provides comprehensive education and training in palliative care, enabling healthcare professionals to deliver compassionate care to patients and families facing serious illness.

About [Coalition for Compassionate Care of California](#)

The Coalition for Compassionate Care of California works to promote the integration of palliative care and advance care planning into California's healthcare system. The coalition provides resources and training to healthcare professionals and organizations across the state.

For more information, please visit [Coalition for Compassionate Care of California](#)
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